Communication is Key: Lessons Learned from Testing in Healthcare Technology

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1. Write defect reports with bulletproof steps to reproduce
Defect Report Checklist

✓ Short summary of bug behavior
✓ Where can the defect be found?
✓ What is the scope?
✓ When was the issue introduced?
✓ Clear steps
✓ Why is the result a problem?
✓ What should happen instead?
✓ Attach a video or image
2. Talk to the people writing the code you test
New Bugs Logged per Test Party, Jan 1, 2020 - July 1, 2020

Test Party

New Bugs Logged

0 5 10 15 20 25
1 2 3 4 5 6 7 8 9 10 11 12 13 14
3. Ask for a second set of eyes on your work
Communication is Key
“You can change your world by changing your words... Remember, death and life are in the power of the tongue.”
- Joel Osteen

John Kral photography